

Site

Heathrow IRC

Name of project / initiative

Virtual Reality Detainee Induction

Overview

The Virtual Reality Detainee Induction provides newly arrived detainees with a virtual reality, familiarisation tour of the establishment and all its facilities – and is available in multiple languages (an important consideration for IRCs in particular). It is also used to support staff recruitment – allowing potential recruits to get a clearer picture of the centre and the role of staff – as well as training for staff.

The feedback from detainees, custody officers and the reception team has been overwhelmingly positive. And the fact we have repurposed the content and approach to train new recruits proves the value of this initiative and provides opportunity for further iterations and implementations in the future”.

Longevity

Since 2020

Benefits

Helps alleviate the worries and concerns for detainees in our care, enhance the “on-boarding” experience of new colleagues to the IRC, and provide new training opportunities for staff.

Uniqueness

As far as we know we are the only custodial establishment offering a VR Induction.

Applicability

It could be used in any custodial setting

Requirements

Production of the audio-visual materials, and VR Headsets

For more information:

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